



Office of the County Executive

MONROE COUNTY, NEW YORK

Cheryl Dinolfo
County Executive

November 10, 2016

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Committee Assignment	
HUMAN SERVICES	-L

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Confirmation of the Appointment of the Commissioner of Public Health

Honorable Legislators,

I recommend that Your Honorable Body confirm the appointment of Michael Mendoza M.D., M.P.H, M.S., FAAFP as the Commissioner of Public Health, pursuant to Section C6-12(F) of the Monroe County Charter and Article 3 of the New York State Public Health Law.

Dr. Mendoza is well qualified to serve in the capacity of Commissioner of Monroe County's Department of Public Health. Dr. Mendoza has been serving in an interim capacity as Commissioner for the Department of Public Health since April 2016. Prior to his involvement with the County, he has been employed with the University of Rochester and serving as Medical Director of Highland Family Medicine. Dr. Mendoza shares my commitment to achieving savings and efficiencies that benefit the county taxpayers without negatively impacting the overall quality of services and care provided to the Department of Public Health's recipients. A copy of Dr. Mendoza's resume is attached for your review.

The specific legislative action required is to confirm the appointment of Michael Mendoza M.D., M.P.H, M.S., FAAFP as the Monroe County Commissioner of Public Health, pursuant to Section C6-12(F) of the Monroe County Charter and Article 3 of the New York State Public Health Law, for a six (6) year term to commence on January 1, 2017.

No additional net county support is required in the current Monroe County budget.

I recommend this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,

Cheryl Dinolfo
Monroe County Executive

CD:db

**UNIVERSITY OF ROCHESTER
SCHOOL OF MEDICINE AND DENTISTRY**

Curriculum Vitae

PERSONAL INFORMATION

Name: Michael Dale Mendoza, MD, MPH, MS, FAAFP

EDUCATION

1992-1996	The University of Chicago, The College. Chicago, IL Bachelor of Arts (BA), with Honors, Environmental Studies, also fulfilled requirements for Bachelor of Arts (BA), Biological Sciences
1996-2001	The University of Chicago, Pritzker School of Medicine. Chicago, IL Doctor of Medicine (MD)
1999-2001	University of Illinois – Chicago, School of Public Health. Chicago, IL Master of Public Health (MPH)
2010-2012	University of Rochester, Simon Graduate School of Business. Rochester, NY Masters of Science of Business Administration (MS), Concentration in Medical Management

RESIDENCY and POSTDOCTORAL TRAINING

2001-2004	Resident in Family and Community Medicine University of California, San Francisco – San Francisco General Hospital (UCSF-SFGH)
2003-2004	Fellow in Resident Teaching University of California, San Francisco (UCSF) School of Medicine
2004-2005	Chief Resident in Family and Community Medicine University of California, San Francisco – San Francisco General Hospital (UCSF-SFGH)
2008	Certificate Program in Biomedical Informatics American Medical Informatics Association / Oregon Health & Science University (OHSU)

HONORS AND AWARDS

Argonne National Laboratory / University of Chicago Merit Scholarship, 1992
DuPage Medical Foundation Scholar, 1992
Maroon Key Society, University of Chicago, 1993
Morton-Murphy Award, University of Chicago, 1995
Richter Award for Undergraduate Research, University of Chicago, 1995
Founder, *Alpha Phi Omega* National Service Fraternity, University of Chicago, 1996
Howell Murray Award, University of Chicago Alumni Association, 1996
J. Harris Ward Graduate Fellow, University of Chicago, 1996
National Health Service Corps Scholar, U.S. Public Health Service, 1996
Sigma Xi Scientific Research Honor Society, 1996
Albert Schweitzer Fellow, Chicago Area Schweitzer Fellows Program, 2000
Paul Q. Peterson Public Health Scholar, University of Illinois, Chicago (UIC), 2000
Alan W. Donaldson Memorial Award, UIC School of Public Health, 2001
Delta Omega Public Health Honor Society, UIC School of Public Health, 2001
Phi Kappa Phi National Honor Society, UIC, 2001
Sandoz Award for Extracurricular Involvement, University of Chicago School of Medicine, 2001
Gold Humanism Induction Keynote Speaker, University of Chicago School of Medicine, Class of 2008
Albert Schweitzer Fellowship / HMPRG Appreciation Award, Chicago, IL, 2008
Young Alumni Service Citation, University of Chicago Alumni Association, 2008
Teacher of the Year (Part-Time Faculty), Illinois Academy of Family Physicians, 2008
Nominee, Exemplary Teaching Award, American Academy of Family Physicians, 2009
New Faculty Scholar Award, Society of Teachers of Family Medicine, 2010
Fellow, American Academy of Family Physicians (FAAFP), 2012
Distinguished Alumni Hall of Fame Inductee, Inaugural Class, Downers Grove South High School, 2014

MEMBERSHIPS IN ACADEMIC PROFESSIONAL ORGANIZATIONS

American Medical Student Association
Physicians for National Health Program
Committee of Interns and Residents
National Physicians Alliance, 2005-2009
American Medical Informatics Association, 2007-2009
North American Primary Care Research Group, 2005-2009
Society of Teachers of Family Medicine, 2003-present
American Academy of Family Physicians, 2005-present

LICENSURE and BOARD CERTIFICATION

Medical License	California #A81066 (2002-2006, inactive) Illinois #036-113672 (2005-2011, inactive) Illinois Controlled Substance License (2005-present, active) Illinois Visiting Physician Permit #106-000190 (2003, inactive) New York State #253937-1 (2009-present, active)
Board Certification	American Board of Family Medicine, Diplomate (2004-2014, recertified 2014-2024)

CURRENT ACADEMIC APPOINTMENTS

2016-present	Associate Professor, Departments of Family Medicine, and of Public Health Sciences University of Rochester School of Medicine & Dentistry, Department of Family Medicine Rochester, NY
2009-2015	Assistant Professor, Department of Family Medicine University of Rochester School of Medicine & Dentistry, Department of Family Medicine Rochester, NY

2013-2015 Assistant Professor, Department of Public Health Sciences
University of Rochester School of Medicine & Dentistry, Department of Family Medicine
Rochester, NY

PREVIOUS ACADEMIC APPOINTMENTS

2004-2007 Clinical Instructor / Volunteer Faculty Without Salary
University of California – San Francisco, Department of Family & Community Medicine

2005-2009 Clinical Assistant Professor of Family Medicine
Pritzker School of Medicine, The University of Chicago Department of Family Medicine
Chicago, IL

PROFESSIONAL AND ADMINISTRATIVE APPOINTMENTS

2004-2005 Chief Resident, Family and Community Medicine, UCSF
San Francisco, CA

2004-2005 Urgent Care Physician, Mills-Peninsula Medical Group
San Mateo, CA

2004-2006 Visiting Inpatient Physician, San Francisco General Hospital Medical Center
San Francisco, CA

2005-2007 Family Physician, Brandon Family Health Center
Access Community Health Network
Chicago, IL

2005-2007 Attending Physician, Mt. Sinai Hospital Medical Center
Chicago, IL

2007-2009 Family Physician, Chicago Family Health Center
Chicago, IL

2009-present Attending Physician, Highland Hospital
Rochester, NY

2009-present Medical Director, Highland Family Medicine, Highland Hospital
Rochester, NY

2014-present Health Innovation Consultant, Finger Lakes Health Systems Agency
Rochester, NY

UNIVERSITY COMMITTEE APPOINTMENTS AND SERVICE

University of Chicago
Task Force on the Quality of Student Experience, 1994-1996
Task Force on Volunteerism and Community Service, 1995-1996
Five-Year Class Reunion Chair, 2000-2001
Ten-Year Class Reunion Co-Chair, 2005-2006
Fifteen-Year Class Reunion Committee Member, 2010-2011
Undergraduate Interviewer, 2001-2005, 2009-present

University of Illinois at Chicago
Committee on Smoking Policy, 2000-2001
Committee on Educational Programs, 2000-2001

VOLUNTEER SERVICE

Alpha Phi Omega Community Service Fraternity, University of Chicago, Chicago, IL
Chapter Founder & President, 1994-1996

Washington Park Youth Free Clinic, Chicago, IL
Chicago Area Schweitzer Fellow & Health Programs Coordinator, 1999-2001

Community Health Collaborative, Chicago IL
Volunteer Attending Physician, 2005-2009

Greater Rochester Practice-Based Research Network, Rochester, NY
Physician Advisory Committee Member, 2009-present

The Unique Child, Rochester, NY
Volunteer Physician, 2010-2013

EDUCATIONAL CONTRIBUTIONS

Medical Students

2005-2009	Department of Family Medicine, Core Clerkship, University of Chicago, Chicago, IL Clinical Preceptor, Third-Year Family Medicine Clerkship (MS3, MS4) - 2005-2009 Core Lecturer, "Diabetes and Hypertension" (MS3, MS4) – 2006-2009
2006-2009	Pritzker School of Medicine, University of Chicago, Chicago, IL Clinical Skills 1a, Beginning History-Taking, Small Group Facilitator (MS1) – 2006 Health Care Disparities: Exploring Health in Our Community, Group Facilitator - 2006 Clinical Skills 2, Physical Diagnosis, Small Group Facilitator (MS2) – 2006-2009 Clinical Skills 1c, Advanced History-Taking, Small Group Facilitator (MS1) – 2007 Medical Spanish Clinical Preceptor (MS1, MS4) – 2008-2009 Outpatient Elective in Community Health Elective (MS4) – 2007-2008
2009-present	Outpatient Elective in Family Medicine (MS3, MS4) University of Rochester School of Medicine and Dentistry, Rochester, NY
2009-2013	Primary Care Clerkship University of Rochester School of Medicine and Dentistry, Rochester, NY Pharmaceutical Detailing – 2009, 2010 Patient-Centered Medical Home – 2011 Accessing Medical Information at the Point of Care – 2011, 2012, 2013
2015-present	Health Systems Theme, Co-Director University of Rochester School of Medicine and Dentistry, Rochester, NY

Other Predoctoral Students

2000-2001	"Community Health Sciences 400: Public Health Concepts and Practice " Teaching Assistant University of Illinois at Chicago, School of Public Health, Chicago, IL
2002-2004	Clinical Preceptor for Family Nurse Practitioner Student UCSF School of Nursing, San Francisco, CA

Residents

2004-2006	Inpatient Attending Physician, Family Medicine Inpatient Service (PGY1, PGY2, PGY3) UCSF/SFGH Department of Family and Community Medicine, San Francisco, CA "Outpatient Approach to TIA" Lecture in Chief Resident Lecture Series (PGY1) "Evidence-Based Approach to CHF" Lecture in Chief Resident Lecture Series (PGY2, PGY3) "Diabetic Emergencies" Lecture in Chief Resident Lecture Series (PGY1, PGY2, PGY3)
2004-2005	Seminar Co-Facilitator, Family Oriented-Outpatient Medicine (PGY2, PGY3) UCSF/SFGH Department of Family and Community Medicine, San Francisco, CA
2004-2005	Procedure Clinic Attending, Family Health Center (PGY1, PGY2, PGY3) UCSF/SFGH Department of Family and Community Medicine, San Francisco, CA
2004-2005	Outpatient Clinic Attending, Family Health Center (PGY1, PGY2, PGY3) UCSF/SFGH Department of Family and Community Medicine, San Francisco, CA
2007-2009	Outpatient Clinical Preceptor (PGY1) MacNeal Family Practice Residency Program, Berwyn, IL
2009-present	Outpatient Clinic Preceptor, Highland Family Medicine (PGY1, PGY2, PGY3) Department of Family Medicine, University of Rochester, Rochester, NY
2009-present	Resident Core Teaching (PGY1, PGY2, PGY3) Department of Family Medicine, University of Rochester, Rochester, NY Chronic Care in Primary Care (2011) Type 2 Diabetes (2013, 2014) Quality Improvement / PCMH (2013, 2014, 2015)
2009-2015	Ambulatory Family Medicine Rotation Advisor, (PGY3) Department of Family Medicine, University of Rochester, Rochester, NY
2010-present	Inpatient Continuity Service Attending, (PGY1, PGY2, PGY3) Department of Family Medicine, University of Rochester, Rochester, NY
2011-present	R3 Teaching (PGY3) Department of Family Medicine, University of Rochester, Rochester, NY Achieving Quality Improvement through Peer Review – 2011
2011-present	R2 Teaching (PGY2) Department of Family Medicine, University of Rochester, Rochester, NY Practice Management in a Complex Family Medicine Residency Teaching Practice

Fellows / Faculty Development / Continuing Medical Education

2009	Providing Feedback to Medical Students, Community-Based Preceptor Training Department of Family Medicine, University of Chicago, Chicago, IL
2012	Challenges to Implementing the Patient-Centered Medical Home Faculty Development Fellowship Program Departments of Pediatrics and Family Medicine, University of Rochester, Rochester, NY
2013	Practice-Based Population Health: Information Technology to Support Transformation to Proactive Primary Care Family Medicine Faculty Development Department of Family Medicine, University of Rochester, Rochester, NY

EDUCATIONAL ADVISEES

Ryohei Otsuka, MD	Resident, 2009-2011	University of Rochester / Highland Hospital FMR
Briani Jackson, MD	Resident, 2010-2013	University of Rochester / Highland Hospital FMR
Natercia Rodrigues, MD	Resident, 2011-2014 Chief Resident, 2014-2015	University of Rochester / Highland Hospital FMR
Shaula Woz, MD	Resident, 2014-present	University of Rochester / Highland Hospital FMR
Jennifer Dziwis	Undergraduate, 2012-2014 Graduate Student, 2014-	University of Rochester School of Medicine

PROFESSIONAL ADMINISTRATIVE ASSIGNMENTS AND RESPONSIBILITIES

National

Primary Care Organizations Consortium
Member, 1998-2000

American Medical Student Association
Trustee-at-Large & Chair of the House of Delegates, 1999-2001
Resident Trustee, 2004-2006
Local Project Grant Committee Member, 1999-2001

American Medical Student Association Foundation
Member, Board of Directors, 1999-2001

Committee of Interns and Residents
National Secretary-Treasurer, 2004-2005

National Physicians Alliance
Founding Member, 2005
Membership Benefits Committee Chair, 2005-2007

Pisacano Leadership Foundation
Local Area Interviewer, 2006

Chicago Area Schweitzer Fellowship
Advisory Council, 2006-2014
Fellows for Life, 2006-present
Fellowship Selection Committee, 2006-2014
Leadership Award Selection Committee, 2015

Society of Teachers of Family Medicine
Education Committee, 2010-2015
STFM Student Scholarship Subcommittee Chair, 2011-2015
Leading Change Task Force, 2014-present
Leading Change Fellowship, Co-Director, 2015-present

The Primary Care Team, Learning from Effective Ambulatory Practice
Team Guide Advisory Committee, 2015-present

Regional & State

American Medical Student Association
Region VI Trustee (IL, WI, IN), 1998-1999

Committee of Interns and Residents
Regional Vice President – Northern California, 2003-2004

New York Department of Health, SIM-SHIP Integrated Workgroup
Member, 2015-present

Accountable Health Partners
Quality Committee, 2014-present

New York Academy of Family Physicians
Leadership Commission Member, 2015-present

Local

Committee of Interns and Residents, San Francisco, CA
Local Hospital Delegate, 2003-2004

Monroe County Medical Society, Rochester, NY
Coronary Artery Disease Guideline Panelist, 2013

Center for Community Health, Rochester, NY
Community Health Workgroup Member, 2013-present

Departmental

University of California, San Francisco, Department of Family and Community Medicine
Resident Duty Hours Subcommittee, 2002-2003
Medical Student Interest in Family Medicine Task Force, 2004
Resident Selection Committee, 2002-2005

University of California, San Francisco, School of Medicine
Graduate Medical Education Committee, 2004-2005
Residents' Council, 2004-2005

San Francisco General Hospital - Family Health Center
Management Team, 2004-2005

Access Community Health Network, Chicago, IL
Quality Improvement Committee, 2005-2007

Chicago Family Health Center, Chicago, IL
Physician Champion, Diabetes Health Disparities Collaborative, 2007-present

University of Rochester Medical Center
Ambulatory Subject Matter Expert, eRecord (Epic EMR) implementation, 2010-present
Ambulatory SuperUser, eRecord, 2011-2012
Epic/eRecord Clinical Informaticist, 2012-present
Accountable Health Partners, Quality Committee, 2014-present
ePARC Clinical Advisory Group, 2015-present

University of Rochester Medical Faculty Group
Clinical Advisory Committee, Telehealth, 2015-present

University of Rochester, Department of Family Medicine
Executive Committee, 2009-present

Highland Hospital, Rochester, NY
Clinical Compliance Committee, 2009-present

Highland Family Medicine, Rochester, NY
Operations Committee, 2009-2012
Suite Leaders / Operations Committee, Chairperson, 2009-present
Practice Management Team, 2012-present
Quality Improvement Committee, 2009-present
eRecord (Epic Ambulatory) Improvement Team, Chairperson, 2012-present
eRecord Subject Matter Expert, 2012-present
eRecord Super User, 2012-present

EDITORIAL AND REVIEWER ASSIGNMENTS IN PROFESSIONAL JOURNALS

2006-present	Peer Reviewer, <i>McMaster Online Rating of Evidence</i>
2008-present	Peer Reviewer, <i>Annals of Family Medicine</i>
2009-present	Peer Reviewer, <i>Journal of Family Practice</i>
2010-present	Peer Reviewer, "Diabetes, Type 2, Self-Management", <i>DynaMed</i>
2011-present	Peer Reviewer, <i>Progress in Community Health Partnerships: Research, Education, and Action</i>
2011-present	Peer Reviewer, <i>Family Physicians Inquiries Network</i>
2013-present	Associate Editor, <i>Cochrane Clinical Answers, The Cochrane Collaboration</i>
2014-present	Peer Reviewer, <i>Family Systems & Health</i>
2015-present	Editorial Board, <i>Journal of Family Practice</i>

PUBLICATIONS

Peer-Reviewed Journal Publications

1. Rugge JB, Lochner J, Judkins D, Mendoza M. What is the best surveillance for hepatocellular carcinoma in chronic carriers of hepatitis B? *J Fam Pract.* 2006 Feb;55(2):155-6.
2. Ginn PH, Jamieson B, Mendoza MD. Clinical inquiries. how accurate is the use of ECGs in the diagnosis of myocardial infarct? *J Fam Pract.* 2006;55(6):539-540.
3. Diehr S, Hamp A, Jamieson B, Mendoza M. Clinical inquiries. do topical antibiotics improve wound healing? *J Fam Pract.* 2007;56(2):140-144.
4. Mendoza MD, Stevermer JJ. Hypertension with metabolic syndrome: Think thiazides are old hat? ALLHAT says think again. *J Fam Pract.* 2008;57(5):306-310.
5. Mendoza MD, Hickner J. Glucose self-monitoring: Think twice for type 2 patients. *J Fam Pract.* 2008;57(11):731-734.

6. Mendoza MD. New evidence supports metformin use for gestational diabetes. *Evidence-Based Practice* 2008; 12(3): 1-3.
7. Vargish L, Mendoza MD, Ewigman B. Use physical therapy to head off this deformity in infants. consider early PT to prevent severe deformational plagiocephaly. *J Fam Pract.* 2009;58(8):E1-3.
8. Mendoza MD, Smith SG, Eder MM, Hickner J. The seventh element of quality: The doctor-patient relationship. *Fam Med.* 2011;43(2):83-89.
9. Mendoza MD, Rosenberg T. Self-management of type 2 diabetes: A good idea--or not ? *J Fam Pract.* 2013;62(5):244-248.
10. Sanders MR, Winters P, Fortuna RJ, **Mendoza M**, Berliant M, Clark L, Fiscella K. Internet access and patient portal readiness among patients in a group of inner-city safety-net practices. *J Ambul Care Manage.* 2013;36(3):251-259.
11. Hendren S, Winters P, Humiston S, Idris A, Li SX, Ford P, Specht R, Marcus S, **Mendoza M**, Fiscella K. Randomized, Controlled Trial of a Multimodal Intervention to Improve Cancer Screening Rates in a Safety-Net Primary Care Practice. *J Gen Intern Med.* 2014 Jan;29(1):41-9
12. Steiner B, Cochella S, Jortberg B, Margo K, Jerpbak C, Last A, **Mendoza M**, Tobias B, Johnston E, Robinson M. STFM develops preceptor guidelines and a position statement on student use of electronic health records. *Ann Fam Med.* 2014 Mar-Apr;12(2):179-80
13. Fiscella K, Winters PC, **Mendoza M**, Noronha GJ, Swanger CM, Bisognano JD, Fortuna RJ. Do clinicians recommend aspirin to patients for primary prevention of cardiovascular disease? *J Gen Intern Med.* 2015;30(2):155-160.
14. Mirabelli MH, Devine MJ, Singh J, **Mendoza MD**. The Preparticipation Sports Evaluation. *Am Fam Physician.* 2015 Sep 1;92(5):371-376.
15. **Mendoza MD**. The Case for Team-Based Care. *Family Doctor* 2016;4(3):12-14.

Other Invited Publications

1. **Mendoza MD**, Little DN. Abstracts from the proceedings of the 2011 society of teachers of family medicine (STFM) conference on medical student education. *Teach Learn Med.* 2012;24(1):90-96.
2. **Mendoza MD**. Abstracts from the proceedings of the 2012 society of teachers of family medicine (STFM) conference on medical student education. *Teach Learn Med.* 2013;25(1):109-114.
3. Robinson M, **Mendoza MD**. Proceedings of the 2013 society of teachers of family medicine (STFM) conference on medical student education. *Teach Learn Med.* 2014;26(2):196-203.
4. Robinson M, **Mendoza MD**. Abstracts from the proceedings of the 2014 society of teachers of family medicine (STFM) conference on medical student education. *Teach Learn Med.* 2015;27(2):226-232.

Books, monographs, book chapters, and review articles

1. Nash KL, Rickert PG, Lessman EP, **Mendoza MD**, Feil JF, and Sullivan JC. "New Water-Soluble Phosphonate and Polycarboxylate Complexants for Enhanced f-Element Separations". *Separations of f-elements*. Kenneth L. Nash and Gregory R. Choppin, eds. New York: Plenum Press. Pp 125-141. 1995.
2. Fagen M, **Mendoza M**, Flay B. "Aban Aya and Community Implementers: An Innovative Approach to Sustaining School-Based Prevention Programs." An internal publication circulated at American Public Health Association & Society for Public Health Education National Meetings (Nov 1999).
3. **Mendoza MD**, and Vargish L. "Chapter 16 - Family Practice." *The Ultimate Guide to Choosing a Medical Specialty*. McGraw-Hill, First Edition 2004, Second Edition 2007, Third Edition 2012

4. Le T, Dehlendorf C, **Mendoza MD**, Ohata C, editors. *First Aid for Family Medicine Boards*. McGraw Hill, 2008.
5. Le T, **Mendoza MD**, Coffa D, editors. *First Aid for Family Medicine Boards*. McGraw Hill, 2nd Edition, 2012.
6. **Mendoza M**, Lopez M. Culture, Race, and Ethnicity Issues in Healthcare. In: Paulman P, Taylor R, editors. : Springer International Publishing; 2015. p. 1-12.
7. **Mendoza MD**, Loo-Gross C. Promoting Cardiovascular Health in Men. In: Heidelbaugh Joel, editor. *Men's Health in Primary Care*. First ed.: Humana Pr Inc; 2016. p. 125-143.

NATIONAL PRESENTATIONS

1. Donald S, Smith S, **Mendoza M**, Hickner J. "Case Study: Office Based Physician-Dispensed Pharmacy." Research Forum Presentation. Society of Teachers of Family Medicine, April 26, 2007.
2. **Mendoza MD**, Hickner J, Smith S, Eder M. "Perceptions of Quality Among Community Health Center Physicians Working in a Pay for Performance Environment." Research Forum Presentation. Society of Teachers of Family Medicine Annual Spring Conference, April 26, 2007.
3. Hickner J, Eder M, Smith S, **Mendoza M**, Guerrero C, Chien A. "Access Community Health Center Providers Have Mixed Opinions About Their Performance Based Compensation Plan". North American Primary Care Research Group 2007 Annual Conference, San Juan, PR.
4. Smith S, Vargish L, **Mendoza M**, Schumann SA. The Preceptor Feedback Performance Scale: Evaluating Preceptor Performance In Giving Feedback to Students. Society of Teachers of Family Medicine 35th Annual Predoctoral Education Conference, January 2009, Savannah, GA.
5. Schumann SA, Vargish L, Smith S, **Mendoza M**. A Feedback Workshop for Community Preceptors Using OSTEs (Observed Structured Teaching Exercises). Society of Teachers of Family Medicine 35th Annual Predoctoral Education Conference, January 2009, Savannah, GA.
6. Alper B, **Mendoza M**. "Engaging Scholarly Activity – Electronic Peer Review of Evidence" Peer-Reviewed Seminar Presentation at the Seminar Presentation Society of Teachers of Family Medicine Annual Spring Conference, April 28, 2011.
7. **Mendoza M**, Watkins I, Devine M, Chessman A. "Electronic Knowledge Resources at the Point of Precepting". Seminar Presentation at the Society of Teachers of Family Medicine Annual Spring Conference, April 29, 2011.
8. Cayley B, Alper B, **Mendoza M**, Hadley S. "Engaging Scholarly Activity – Electronic Peer Review of Evidence" Seminar Presentation at the Society of Teachers of Family Medicine Annual Spring Conference, April 2012.
9. Cayley B, **Mendoza M**, Watkins I, Devine M, Chessman A. "Electronic Knowledge Resources at the Point of Precepting". Seminar Presentation at the Society of Teachers of Family Medicine Annual Spring Conference, April 2012.
10. Cayley B, **Mendoza M**, Watkins I, Devine M. "Electronic Knowledge Resources at the Point of Precepting". Seminar Presentation at the Society of Teachers of Family Medicine Annual Spring Conference, April 2013.
11. **Mendoza M**, Hilts T, Upham R. "Engaging Faculty and Residents in Scholarly Activity: Electronic Peer Review of Evidence". Lecture-discussion at the Family Medicine Education Consortium Northeast Regional Meeting, November 2, 2013. Philadelphia, PA.
12. Upham R, **Mendoza MD**. "Time Management, Organization and Efficiency for Medical Students and Interns." Lecture-discussion at the Family Medicine Education Consortium Northeast Regional Meeting, October 25, 2014. Alexandria, VA.

13. Devine M, **Mendoza MD**, Vavrina N, Oster L. Implementing Nurse-driven protocols that lead to improved team-based care in a PCMH practice: Using Anticoagulation management as an example. Lecture-Discussion at the Society of Teachers of Family Medicine Conference on Practice Improvement, December 2014.
14. Greenberg G, **Mendoza MD**, Johnson J. Applying problem solving tools for Quality Improvement to facilitate successful change. CPI 2015.
15. Upham R, Woz S, **Mendoza MD**. Interprofessional training within a hospital discharge clinic to prevent readmissions. COMSE 2016
16. Hilts T, **Mendoza MD**, Upham R, Baatenburg L, The Right Tool for the Job: Teaching Learners to Find Clinical Answers at the Point of Precepting. COMSE 2016

POSTER PRESENTATIONS

1. Dehlendorf C, **Mendoza MD**, Murphy MC, May TA. "Family Practice Inpatient Service Curriculum Project" UCSF Department of Family and Community Medicine Colloquium, October 29, 2004. (Poster presentation)
2. Murphy MC, **Mendoza MD**, May T. "Dual impact—merging quality improvement and resident curriculum development: A pilot program." Poster Presentation. UCSF Department of Family and Community Medicine Colloquium 2005, San Francisco, CA.
3. Beckmann D, **Mendoza M**, Walter J, Hickner J. "Evaluation of the UCH Emergency Department Primary Care Referral Program." Scientific Poster Presentation. Society of Teachers of Family Medicine, April 2007
4. Jotwani R, **Mendoza MD**, Kim KE, Smith S. "Health Policy and Advocacy in Medical Education." Poster Presentation at Medical Education Day 2007, Pritzker School of Medicine, The University of Chicago April 2007.
5. **Mendoza MD**, Smith SG, Jean-Jacques M, Guerrero C, Eder M, Hickner J. "Does P4P Interfere with Patient-Centeredness? A Pilot Study" Poster Presentation. North American Primary Care Research Group 2007 Annual Conference.
6. Ewigman E, Navar L, Smith SG, **Mendoza M**, Dorsey C, Esparza N, Haughey L, Hickner JM. Point-of-Care Information Technology Use by Community Health Center Physicians. North American Primary Care Research Group Annual Conference October 2008.
7. Patrick G, Dorsey C, Smith SG, Esparza N, Haughey L, Navar L, **Mendoza M**, Hickner JM. Availability of Specialists for Referral from Primary Care in an Urban Underserved Population. North American Primary Care Research Group Annual Conference October 2008.
8. Ewigman B, Hickner J, **Mendoza M**, Schumann SA, Stevermer J. PURLs: A Novel System For Disseminating Evidence Into Practice. 2nd Annual NIH Conference on the Science of Dissemination and Implementation: Building Research Capacity to Bridge the Gap From Science to Service, January 28-29, 2009, Bethesda, MD.
9. Otsuka R, Kaizuka S, **Mendoza M**. Health care needs assessment of Japanese people in Rochester, NY. Society of Teachers of Family Medicine Annual Spring Conference, April 29, 2010, Vancouver, BC.
10. Dziwis J, **Mendoza MD**. Utilization Patterns Among the Medically Vulnerable in a Residency-Based PCMH. STFM Conference on Practice Improvement, December 2014.
11. Ahmed-Sarwar N, Lashway K, Mahler K, Scahill D, **Mendoza MD**. Interdisciplinary Care Management: A Model for Patient Centered Care. STFM Conference on Practice Improvement, December 2014.

12. Dziwis J, **Mendoza MD**. Reducing the Risk of Hospital Readmission: Does Seeing One's Primary Care Provider within 48-Hours Post Hospital Discharge Help Solve the Problem? STFM Conference on Practice Improvement, December 2015.

LOCAL PRESENTATIONS

1. Mendoza MD, Siegler ML, Levinson W. "Physicians' Perceptions of Communication and Ethical Challenges in Routine Outpatient Visits" presented at Pritzker School of Medicine Summer Research Program Symposium, September 1997. The University of Chicago, Chicago, Illinois.
2. Mendoza MD, Hickner J, Smith S, Eder M. "An Evaluation of the Access Community Health Network Performance-Based Compensation Program." Research in Progress Presentation, University of Chicago, January 13, 2006.

INVITED PRESENTATIONS

1. Mendoza MD. "Developing Community-Based Substance Abuse Prevention Programs: The AMSA National Initiative and You" AMSA Regional Conventions, Autumn 1999.
2. Mendoza, MD. "Students as Agents of Change: Two Case Studies" Breakout Session, American Academy of Family Physicians, August 3, 2000.
3. Mendoza, MD. "Resident Well-Being Begins with Medical Student Well-Being: The Evidence Behind Work Hours Reform" American Medical Student Association National Convention, March 19, 2005
4. Mendoza, MD. "Practice Innovations that Improve Access to Care." National Physicians Alliance First Annual National Convention. April 2, 2006
5. Mendoza, MD. "Navigating the Slippery Slope of Physician & Industry Relationships: A Clinician's Perspective." American Bar Association Health Law Section, Physician-Legal Issues Conference. June 11, 2009.
6. Mendoza MD, Tong, S. "Careers in Public Health" Invited Presentation at the National Conference for Medical Students and Residents, American Academy of Family Physicians. July 28, 2011
7. Mendoza MD, Brown S, Wilson E. Innovations in Education. University of California San Francisco / San Francisco General Hospital FCM Alumni Symposium. March 24, 2012.
8. Mendoza, MD. Resident Well-Being Begins with Medical Student Well-Being. Presented at UCSF Well-Being Week. Sponsored by local chapter of AMSA. July 12, 2004.
9. Mendoza, MD. Why Quality Matters. Amerigroup Quality Forum, in collaboration with Access Community Health Network. Chicago, IL. November 30, 2005.
10. Mendoza, MD. Caring for the Uninsured Panel. Local Chapter of Physicians for a National Health Program, The University of Chicago Pritzker School of Medicine. May 2, 2006.
11. Mendoza, MD. Keynote Address: Gold Humanism in Medicine Honor Society. Selected by University of Chicago Pritzker School of Medicine Class of 2008 Student Inductees. March 4, 2008.
12. Mendoza M, Schultz S, Tompkins H, Lamanna G. Innovation in Primary Care: Experience from a LEAP Practice. Primary Care Grand Rounds, Highland Hospital. March 4, 2014.
13. Mendoza M. Take an Aspirin (or Two) and Call (or Text or Email) Me (or Us) in the Morning (or Later). Public Health Grand Rounds, Department of Public Health Science and University of Rochester Medicine Center for Community Health. November 7, 2014.
14. Northstar Thing for Team-Based Care

CURRENT RESEARCH FUNDING

None.

COMPLETED RESEARCH FUNDING

Chicago Center for Health Promotion Economics (CCEHPE), The University of Chicago (9/05-9/06) "Developing an Evaluation Framework for the ACCESS Community Health Network Performance Based Compensation Plan"

\$ 25,160

Role: Co-Investigator

Center for Health Administration Studies (CHAS), The University of Chicago (4/06-3/07) "Patient-Centeredness in a Pay for Performance Environment: A Pilot Study Exploring Patient Expectations and Experience of Acute, Chronic Disease and Preventive Care in Access Community Health Network"

\$8,000

Role: Co-Investigator

University of Chicago School of Medicine Academy of Distinguished Medical Educators (5/07-5/09) "Community-Based Preceptor Training to Improve Feedback for Medical Students in the Family Medicine, Pediatric and Medicine Clerkships" This is a pilot curriculum to develop, implement, and evaluate a community-based faculty program whose goal is to improve feedback provided by community-based preceptors to upper-level medical students in an urban family medicine clerkship.

\$12,500

Role: Co-Investigator. Development, Implementation, and Evaluation of Community-Based Faculty Development

Health Resources and Services Administration (HRSA) Bureau of Primary Health Care (9/09-8/12) "Primary Care Clinical Scholars Fellowship / Urban Primary Care Community Preceptor Faculty Development Program." This program builds on prior experience developing, implementing, and evaluating a community-based faculty development program whose goal is to improve feedback provided by community-based preceptors to upper-level medical students in an urban family medicine clerkship.

D55HP16577 / \$51,915 (awarded but declined due to relocation)

Role: Co-Investigator. Development, Implementation, and Evaluation of Community-Based Faculty Development

Greater Rochester Health Foundation (4/1/10-4/1/14) "Improving the Detection and Treatment of Depression in Low Income and Minority Patients"

\$421,000

Role: Co-Investigator, in-kind.