

By Legislators Hasman and Maffucci

Intro. No. ____

RESOLUTION NO. ____ OF 2025

AMENDING RESOLUTION 428 OF 2024 AUTHORIZATON TO CONTRACT FOR OFFICE FOR THE AGING PROGRAMS IN 2025-2026

BE IT RESOLVED BY THE LEGISLATURE OF THE COUNTY OF MONROE, as follows:

Section 1. Section 1 of Resolution 428 of 2024 is hereby amended to read as follows:

The County Executive, or his designee, is hereby authorized to execute contracts, applications, and any amendments thereto, with the agencies listed in Attachment A in an amount not to exceed ~~\$9,556,439~~ \$9,824,438 for the period of January 1, 2025 through March 31, 2026.

Section 2. Funding for these contracts is included in the 2025 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9001; funds centers 5501010000, Administration and Program Management; 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts, and 5501050000, Education, Training, Wellness Contracts.

Section 3. This resolution shall take effect in accordance with Section C2-7 of the Monroe County Charter.

Human Services Committee; March 25, 2025 – CV: 9-0
Ways and Means Committee; March 25, 2025 - CV: 10-0
File No. 25-0068

ADOPTION: Date: _____ Vote: _____

ACTION BY THE COUNTY EXECUTIVE

APPROVED: _____ VETOED: _____

SIGNATURE: _____ DATE: _____

EFFECTIVE DATE OF RESOLUTION: _____

Added language is underlined
Deleted language is ~~stricken~~

2023/26 ANTICIPATED CONTRACT SERVICES Fund 0001		TOTALS		PROGRAM DESCRIPTION
01/01/25-03/31/2026	Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	
Adult Day Hanna Z Day Care			108,999	These are social model adult day care programs. This is a program that helps physically and cognitively impaired frail Older Adults (60+) and respite for caregivers.
Social Adult Day Care Respite Adult Day Care		108,999		These are social model adult day care programs that help physically and cognitively impaired frail Older Adults (60+) to continue living in the community.
Caregiver Assistance & Resources Alzheimer's Disease and Related Disorders Association, Inc.: Caregiver Education and Support		106,936	271,981	Caregiver education programs, training and support groups and information & assistance offered to individuals diagnosed with early to mid-stage Alzheimer's disease and other memory related disorders.
Lifespan of Greater Rochester, Inc.: Caregiver Resource Center & Grandparents Caregiver Program		135,860		The Caregiver Resource Center (CRC) is a State funded program which provides resources and support to informal Family Caregivers. A Kinship care program provides support group and educational training sessions, designed to support eligible caregivers and help sustain their efforts to provide care for grandchildren, or other younger relatives, children in family-like relationships such as godparents or close family friends.
Long Term Care Ombudsman(LTCOP)		29,185		Advocacy services that receive, investigate, and resolve complaints and concerns of residents in long-term care facilities.
Counseling and Assistance Services Lifespan of Greater Rochester, Inc.:			347,272	Financial Management program assists Older Adults in applying for benefits such as Medicare and EPC. This program also provides bill paying assistance and household budgeting.
Financial Management Services		80,453		The HICAP program assists older adults, and Medicare eligible individuals, in need of information and assistance regarding health insurance.
HICAP Services/HICap Volunteer Stipend		166,819		Lifespan will provide a stipend to HICAP volunteers that help meet the needs of older New Yorkers applying for Medicare Part B and Part D to lower their health insurance costs

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
09/01/25-03/31/26	Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	
Expanded In-Home Services Catholic Family Center of the Diocese of Rochester: Expanded in Home Services for Elderly Program:		2,127,710	2,127,710	Assists cognitively impaired frail Older Adults to continue living independently in the community by providing case management, developing care plans, and providing in-home services. This program also provides ancillary services such as social adult day programs, home delivered meals, personal emergency response units, home modification and repair and assistive equipment. Home Health Agencies provide housekeeper chore services and personal care. Consumer Directed Services provides service members for family caregivers
Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc.: Elder Abuse Intervention and Respite		114,303	114,303	Emergency Respite is designed for individuals & caregivers in need of services who are not eligible under Title XX and have no other resources to pay. Services include but are not limited to emergency transportation, day care, and in-home chore services.
Health and Wellness Programs for Seniors Lifespan of Greater Rochester, Inc.: Matter of Balance Program		63,630	63,630	The Matter of Balance Program is an evidence based falls prevention program.
Lifespan of Greater Rochester, Inc.: Chronic Disease Self Management		10,000	10,000	The Chronic Disease Self Management Program (CDSMP) is an evidence based training program that teaches skills to manage chronic conditions, such as arthritis, hypertension, diabetes, cancer, and heart disease, and significantly improve the health and well-being of older adults in the community and prevent falls.
Path2Pearls Older Adult Depression and Screening		61,646	61,646	The Older Adult Wellness Programs includes depression screening, and counseling services. These evidence based programs include the Program to Encourage Active, Rewarding Lives (PEARLS) and Providing Assessment and Treatment for Home-bound Seniors (PATHS).
Aging Mastery Program		23,839	23,839	The Aging Mastery Program (AMP) is an evidence-based program developed by the National Council on Aging. AMP teaches an individual new tools and strategies for managing their health effectively, improving their quality of life, and making positive changes in their life.
Older Adult Harm Reduction Program		35,000	35,000	The Older Adult Harm Reduction Program provides case assistance and uses motivational intervention harm reduction model to support older adults to take steps to decrease their misuse of drugs, alcohol, etc., and minimize harm their behavior is causing their health.
Rainbow Seniors Recreation, Education and Wellness Program		20,000	20,000	To provide LBCT - individuals sixty years old and over a place to socialize as well as participate in activities such as chair-yoga, bingo, cards-night, etc., to help maintain their mental and physical well-being. Services provided through the center assist in allowing participants the opportunity to remain healthy, independent and in their homes for as long as possible.
Oasis Rochester Recreation, Education and Wellness Program		30,908	30,908	Utilizing evidence based interventions, this program provides educational, informational, cultural, health and fitness programming to maintain/improve health and wellness for Older Adults.

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
01/01/25-03/31/2026	Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	
Home Support & In Home Services Catholic Family Center of the Diocese of Rochester: Assisted Transportation (STAR)		142,048	575,198	The STAR program provides assisted transportation to older adults. Assisted transportation involves the transportation, including escort services to a person who has difficulties (physical or cognitive) using vehicular transportation.
	In-Home support(Star)	142,048		In-home services involve providing non-medical services such as personal care, home repairs, etc. to assist individuals who have physical or cognitive difficulties.
	UnMet Needs Program	291,102		The UnMet needs provides ancillary items and services to older adults in order to maintain their independence.
Information, Case Assistance & Special events Coordinated Care Services, Inc.: Contract Administration, Fiduciary Services and Employer of Record Services Daniel Jones (SCRA) Computer Training for Seniors Lifespan of Greater Rochester, Inc.: Eldersource Information & Assistance ECO-Elderly Community Outreach Program NY Connects Choices for Long Term Care			1,588,016	This contract provides Contract Administration and Fiduciary Services for MCOFA. This contract provides Employer of Record Services to assist MCOFA in performing required tasks including Program Monitoring, Outreach & Public Education.
		214,396		Provide older adults with computer, internet and social networking skills to enhance their lives and keep them connected.
		20,000		Eldersource is a single source information, referral, case assistance & counseling program for services to Older Adults and their Informal Family Caregivers. Community Care Connections is a part of Eldersource and provides more intensive case assistance and linkage to healthcare providers for enhanced service provision and improved outcomes.
		322,696		Caseworkers provide community outreach, public education, referrals, assessments, short term problem solving, counseling and advocacy for Older Adults.
		153,964		NY Connects is the Aging and Disability Resource Center. This program provides information, assistance and referral about long term care services and supports, options counseling, and assistance in applying for benefits. This program also convenes the Monroe County Long Term Care Council, responsible for analyzing gaps and barriers in the long term care system, and No Wrong Door work group to ensure consistency across systems of care.
		702,960		

2025/26 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
01/01/25-03/31/2026 Vendor and Program Services		VENDOR TOTAL	SERVICE TOTAL	
Lifespan of Greater Rochester, Inc.: Mobility Management		14,000		Provide mobility management services in an effort to increase efficiencies among transport providers. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Jewish Family Services Information and Assistance		20,000		To provide information and assistance related to In-Home Contact and Support Services to Holocaust survivors in Monroe County. This program will target Russian and other non-English speaking clients in order to link them to benefits specific to Holocaust survivors (e.g., Self Help, Blue Card and Kavod) in order to assist them with aging safely in their homes and community.
United Way of Greater Rochester Age Friendly Program		80,000		To provide services such as assistance in helping the twenty (20) municipalities (nineteen Towns and the City of Rochester) in understanding their municipality's aging population, identifying areas of improvement, and developing a plan to improve the lives of the people living in the age friendly community.
Legal Services for the Elderly Legal Assistance of Western NY, Inc.: Legal Services for the Elderly		140,841	140,841	This program provides low income Older Adults legal assistance and advocacy. Assistance is provided for help with Social Security, SSI, Medicaid, housing problems, simple wills, utility issues, Health Care Proxy, and Powers of Attorney.
Management Services Coordinated Care Services, Inc.: Contract Administration, Fiduciary Services and Employer of Record Services		21,309	21,309	CCSI provides management & administration of contracts for various Monroe County Administrative and Employer Record Services.
Nutrition Services: Home Delivered Meals UR Medicine Home Care, Community Services, Inc.: Meals on Wheels Program		154,980	1,546,980	Home Delivered Meals are provided to persons age 60 and over who are homebound, living alone, and are unable to prepare their own meals due to frailty or illness.
Nutrition Services: Senior Center Catering Goodwill of the Finger Lakes, Inc. Catering Services for the Congregate Nutrition Program		54,115	614,115	Nineteen senior meal nutrition sites serve senior attendees age 60 and over with a hot nutritionally balanced meal. Emergency, shelf-stable meals are also provided to seniors throughout the winter months.
Goodwill of the Finger Lakes, Inc. Registered Dietitian Services for the Nutrition Program		70,000		Registered Dietitian (RD) will provide RD services for various aspects of the nutrition program. Duties performed include nutritional education, counseling, screening and presentations.

2015/16 ANTICIPATED CONTRACT SERVICES (Fund 9001)		TOTALS		PROGRAM DESCRIPTION
01/01/15 - 03/31/2016	Vendor and Program Services	VENDOR TOTAL	SERVICE TOTAL	
Nutrition Services: Senior Centers of Monroe County			4,355,393	Senior Centers in Monroe County provide social activities, wellness programs, special events and meals to persons age 60 and over, their spouse and disabled adult children in a congregate setting. Recreational programming, social activities, case management services and other quality of life initiatives assist seniors to reduce isolation. These centers help seniors to remain living independently within the community of their choice.
Baden Street Settlement of Rochester, Inc.:		53,994		
MAARC Senior Center				
Charles Settlement House, Inc.:		100,255		
Charles Settlement House Senior Center				
Town of Chili:		53,139		
Chili Senior Center				
The Community Place of Greater Rochester, Inc.:		71,210		
Community Place Senior Center				
Town of Gates:		48,421		
Gates Community & Senior Center				
Town of Greece:		76,721		
Greece Community & Senior Center				
Town of Henrietta:		149,619		
Henrietta Senior Center				
Ibero-American Action League, Inc.:		173,159		
Centro de Oro Senior Center				
Town of Irondequoit:		94,717		
Irondequoit Senior Center				
Lifespan of Greater Rochester, Inc.:		130,140		
Lifespan Senior Center Programs Wolk Center				
Lifespan of Greater Rochester, Inc.:		51,098		
Lifespan Senior Center Programs Lily Café				
Lifetime Assistance, Inc.:		20,000		
The Lodge on the Canal				
Monroe Community Hospital				
MCH Cafeteria				
Prayer House Church of God by Faith		42,098		
Senior Center				
Southwest Neighborhood Association:		62,348		
Southwest Senior Center				
Town of Ogden:		44,279		
Ogden Senior Center				
Town of Parma:		26,480		
Hilton-Parma Senior Center				
Town of Pittsford:		48,165		
Pittsford Senior Center				
Town of Webster:		81,115		
Webster Senior Center				
Town of Wheatland:		39,525		
Wheatland Senior Center				
TBD Potential New sites				

2024/26 ANTICIPATED CONTRACT SERVICES/Fund 9001		TOTALS		PROGRAM DESCRIPTION
06/01/25-03/31/2026		VENDOR TOTAL	SERVICE TOTAL	
Vendor and Program Services			874,288	
Transportation Services				Provide mobility management services in an effort to increase efficiencies in the Finger Lakes Region. These services will help older adults to travel across neighboring regions for health care social events, and routine business.
Lifespan of Greater Rochester, Inc. Mobility Management				
Medical Motors Service of Rochester and Monroe County, Inc.				
Senior Center Transport				
Medical Transportation				
Senior Center Transport/COLA TBD		874,288		Transportation services are provided for Older Adults to and from area Senior Centers, Social Adult Day Programs, recreational outings, grocery shopping, banking services and dialysis.
Total OFA Contract Budget Proposal		9,824,438	9,824,438	Total Office for the Aging Contract Service Funds Requested
OFFICE FOR THE AGING CONTRACTS				
Anticipated Program Revenue		9,824,438	9,824,438	Percent of Federal, State, and Program Revenue
Net County Support Request		313,031	313,031	Amount of Anticipated Revenue for Office for the Aging Contract Services
Total OFA Contract Budget Proposal		9,824,438	9,824,438	Percent of Net County Support for OFA Contract Services
2024/26 ANTICIPATED CONTRACT SERVICES/Fund 9001				
Cost Center	Amount			Contract Management/CCS: \$50100000
550010000	\$ 21,309			Support Services: County Funding
550030000	258,928			Support Services: State/Federal Funding
550030000	5,499,987			Nutrition Services: County Funding
550040000	48,896			Nutrition Services: State/Federal Funding
550040000	3,233,317			
550050000			62,001	Education & Wellness: State Funding
550050000				Education & Wellness: County Funding
Dept. 5500	\$	9,824,438		OFA Contract Total
				MCH Income

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2025-26

Total Served 2022 - 2023: N/A
Proposed \$ Amt. 2024 - 25: \$103,999

SECTION I

PROGRAM:

Social Adult Day Care Services

CONTRACTOR:

Hanna Z Adult Daycare Inc.- Rachel Vatelman, CEO

PROGRAM DESCRIPTION:

Provides a social model adult day program that helps physically and mentally frail older persons to continue living in the community.

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:**

Seniors will enjoy mental and physical well-being.

**PRIMARY PERFORMANCE
MEASURE/INDICATOR:**

Indicator of Success: 90% of the older Adults that participate in the Program will report improved or maintained health status.

	Current Year Projection	Next Year Projection
Program Year	1/1/23-3/31/24	1/1/24-3/31/25
Total # of Participants	N/A	20
% Successful	N/A	90%

**OUTCOME ASSESSMENT
METHODOLOGY:**

The Dartmouth Care Cooperative Information Tool (COOP). COOP instrument was specifically developed for use in primary care and other health care settings to be a simple and practical system for measuring health status. Clients are measured on admission and three months thereafter. Participant scores are tracked longitudinally to determine if they remain stable, improve or decline over time.

SECTION II

SOURCE MATERIAL:

Annual Evaluation will be pre-developed upon the social day care opening.

PURCHASE OF SERVICES INFORMATION FORM

Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2025-26

Total Served 2024 585
 Proposed \$ Amt. 2025-26: \$74,000

SECTION I**PROGRAM:** Mobility Management Program**CONTRACTOR:** Lifespan of Greater Rochester, Inc. – Ann Marie Cook, President / CEO

PROGRAM DESCRIPTION: Transportation coordination is needed in order to better serve those lacking access and information on various transportation options. Mobility Management Program will be a one-stop shop in order to identify specific options to access which best fits the need of individual older adults residing in Monroe County.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Mobility management programs includes a wide range of activities that seek to optimize all transportation resources in a community including specialized transportation services for older adults, people with disabilities, and individuals with lower incomes. Mobility management looks beyond a single transportation service or solution to encompass a variety of services and options to meet individual needs in a coordinated and cost-effective manner.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Individuals receiving services will receive safe, door-to-door transportation services.

	Previous Year Projection	Current Year Projection	Next Year Projection
Program Year	1/1/24-12/31/24	4/1/25-3/31/26	4/1/26-3/31/27
Total # of Participants	500	666	666
# Successful	585	600	600
% Successful	117%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: Clients are surveyed to determine effectiveness of the program and measure the level of increased knowledge after receiving information from a MIPPA counselor. Surveys are compiled and analyzed annually.

BOARD MEMBERS: LaRon Rowe, Dr. Robert McCann, Lori Jansen, Liz Vega, Ralph J. Code, III, Esq., Bob Hartman, Michael Kaufman, Dr. Stephen Ryan, Mare Aydelotte, M.D., Vito Caraccio, Will Carroll, Lucia Castillejo, John Clark, Carmen Coleman, Tere Dominas, Erika Elkott, Esq., Jarrett Felton, John Fornof, Ankit Garg, M.D., Tracy Greene, Brian Heppard, M.D., Cindy Lovetro, John Lynch, Jr., David Mack, Susan Powell Byrd, Roberta Van Winkle, Miguel Velazquez, R. Carlos Carballada, Patty Phillips, Richard Machemer, Ph.D., Art Hirst

SECTION II

SOURCE MATERIAL: Annual Evaluation with previous contractor is on file with the Clerk of the Monroe County Legislature

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Acceptance of Funds and Authorization to Contract for Monroe County Office for the Aging Programs in 2025-26

Total Served 2023 - 2024: N/A
Proposed \$ Amt. 2025 \$80,000

SECTION I

PROGRAM: Monroe County Age Friendly Implementation Plan for Older Adults

CONTRACTOR: United Way of Greater Rochester, Inc., Jaime Saunders, President/CEO

PROGRAM DESCRIPTION: This project will provide consultants to implement the recommendations identified in the "Creating a Community for a Lifetime Action Plan." This Action Plan was developed by MCOFA and its contractors. The plan will create a community where age is not a barrier to the maintenance of life-long interests and activities. It supports and enables individuals with age-related disabilities to meet basic health & social needs, and opportunities exist for older adults to achieve fulfillment and feel engaged.

SERVICE AREA:

**PRIMARY OBJECTIVE(S)/
DELIVERABLES:** United Way, in partnership with other civically engaged partners, will facilitate the implementation of the recommendations identified in the actionable plan that promotes age-friendliness as defined by the WHO's eight domains and helps improve the health and wellness of people of all ages in Monroe County.

**PERFORMANCE
MEASURE/INDICATOR:** Implement the recommendations identified in the "Creating a Community for a Lifetime Action Plan" based on extensive engagement by older adults, stakeholders, and AARP guidance.

	Current Year Projection
Program Year	1/1/25-12/31/25
Deliverables	Help 20 municipalities select at least three age-friendly action items/priorities that will improve the lives of the people living there

**OUTCOME ASSESSMENT
METHODOLOGY:** United Way will provide quarterly reports to MCOFA via the ContractHQ performance outcomes measures section.

BOARD MEMBERS: Rufus Judson, Melisza Campos, Mona Chitre, Donald Culeton, Mary O'Connell Esq., Matthew Parrilli, Jamie Saunders, Laurie L. Zaucha, Christopher Aebli, Dr. DeAnna Burt-Nanna, Chetna Chandrakala, Shelly Clements, Matt Cole, Jean Ellefson, Lauren Gallina Payne, Eric Logan, Dr. Heidi Macpherson, Ted Jordan, Faheem Massod, Dr. Robert Mayo, Dr. Shaun Nelms, Ryan Pettinella, Deborah Stendardi, Beth Talia, Timothy Thaney, Joe Wesley, Edward White, Dr. Kevin Williams, Vincent Yacuzzo, Gabriella Davenport-Williams, Benjamin Lindsay, Selina Ruiz, Courtney Thomas, Jr., Dan Burns, Donna Shultz, Dave L. Fiedler, Emerson Fullwood, Fabricio Morales, John Pusloskie, Lauren Dixon, Peter Robinson, Naomi Silver

SECTION II

SOURCE MATERIAL: Annual Evaluation will be on file with the Clerk of the Monroe County Legislature.