



Office of the County Executive

Monroe County, New York

Adam J. Bello
County Executive

March 5, 2021

OFFICIAL FILE COPY
No. <u>210106</u>
Not to be removed from the Office of the Legislature Of Monroe County
Committee Assignment
HUMAN SERVICES -L
WAYS & MEANS

To The Honorable
Monroe County Legislature
407 County Office Building
Rochester, New York 14614

Subject: Amend Resolution 418 of 2020 Authorizing Contract for Monroe County Office for the Aging Programs in 2020-2021 to Amend the Agencies Listed in Attachment A

Honorable Legislators:

I recommend that Your Honorable Body amend Resolution 418 of 2020 Authorizing Contract for Monroe County Office for the Aging Programs in 2020-2021 to amend the agencies listed in Attachment A in an amount not to exceed \$7,832,075 for the period of January 1, 2021 through March 31, 2022. An updated Attachment A is attached.

Attachment A is being amended to add: (1) a Lifespan of Greater Rochester, Inc. program that will deliver core function support for the New York Connects program to older adults and individuals of any age with disabilities in need of long care services and support, including information and assistance, option counseling, application assistance, public education, and facilitate a Long Term Care Council, and (2) Catholic Charities of the Diocese of Rochester dba Catholic Family Center programs that will provide in home support services such as assisted transportation, personal care, home delivered meals, and other ancillary services to older adult in order for them to maintain their independence.

Services provided directly correspond to the assessed needs and service objectives of the Office for the Aging's Annual Implementation Plan as required and approved by the New York State Office for the Aging. Per our applications for services with the New York State Office for the Aging, contracts are monitored and evaluated through several methods: 1) monthly program and expenditure reports; 2) on-site monitoring; and 3) annual evaluation. Request for Proposals were issued for these services with Lifespan of Greater Rochester, Inc. and Catholic Charities of the Diocese of Rochester dba Catholic Family Center selected as the most qualified to provide these services.

Please refer to the attached Purchase of Services Information Forms for disclosure of information required pursuant to Resolution 223 of 2007, as amended by Resolution 11 of 2008.

The specific legislative action required is to amend Resolution 418 of 2020 to authorize the County Executive, or his designee, to execute contracts, applications, and any amendments thereto, with the agencies listed in the amended Attachment A in an amount not to exceed \$7,832,075 for the period of January 1, 2021 through March 31, 2022.

This action is a Type II Action pursuant to 6 NYCRR § 617.5(c)(26) ("routine or continuing agency administration and management, not including new programs or major reordering of priorities that may affect the environment") and is not subject to further review under the State Environmental Quality Review Act.

Funding for these contracts is included in the 2021 operating budget of the Monroe County Department of Human Services, Office for the Aging, general fund 9001, funds centers 5501010000, Administration and Program Management; 5501030000, Support Service Contracts; 5501040000, Nutrition Service Contracts; and 5501050000, Education, Training, Wellness Contracts. No additional net County support is required in the current Monroe County budget.

The agencies have been reviewed for not-for-profit status and the records in the Office of the Monroe County Treasury have indicated that none of these agencies owe any delinquent Monroe County property taxes.

I recommend that this matter be referred to the appropriate committee(s) for favorable action by Your Honorable Body.

Sincerely,



Adam J. Bello
Monroe County Executive

Attachment A

2021/22 ANTICIPATED CONTRACT SERVICES			
01/01/21-03/31/2022	ADMIN	VENDOR	SERVICE
Vendor and Program Services	MGMT	TOTAL	TOTAL
Adult Day Rochester Regional Health; DBA Park Ridge Nursing Home Inc. Respite Adult Day Social Adult Day Care		50,000 185,088	235,088
Caregiver Assistance & Resources Alzheimer's Disease and Related Disorders Association, Inc.: Caregiver Education and Support Lifespan of Greater Rochester, Inc.: Caregiver Resource Center & Grandparents Caregiver Program Long Term Care Ombudsman/(LTCOP)		97,862 86,749 29,185	213,796
Counseling and Assistance Services Lifespan of Greater Rochester, Inc.: ECO-Elderly Community Outreach Program Financial Management Services HHCAP Services		153,964 179,667	333,631
Expanded In- Home Services Catholic Family Center of the Diocese of Rochester: Expanded in Home Services for Elderly Program		1,997,968	1,997,968
Elder Abuse Prevention Services Lifespan of Greater Rochester, Inc.: Elder Abuse Intervention and Respite		20,000	20,000

2021/22 ANTICIPATED CONTRACT SERVICES			
01/01/21-03/31/2022	ADMIN	VENDOR	SERVICE
Vendor and Program Services	MGMT	TOTAL	TOTAL
Health and Wellness Programs for Seniors			181,657
Lifespan of Greater Rochester, Inc.:			
Matter of Balance Program		15,500	
Chronic Disease Self Management		10,000	
Paths/Pearls Older Adult Depression and Screening		61,779	
Aging Mastery Program		23,000	
Geriatric Addiction Program		35,000	
Genesee Regional Home Care Association Inc Recreation, Education and Wellness Program		36,378	
Home Support & In Home Services			399,548
Catholic Family Center of the Diocese of Rochester: Assisted Transportation (STAR)		152,900	
In-Home support(Star)		131,195	
UnMet Needs Program		115,453	

2021/22 ANTICIPATED CONTRACT SERVICES			
01/01/21-03/31/2022	ADMIN	VENDOR	SERVICE
Vendor and Program Services	MGMT	TOTAL	TOTAL
Information, Case Assistance & Special events			1,164,040
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services		244,702	
Lifespan of Greater Rochester, Inc.:			
Eldersource Information & Assistance/Community Care Connections		259,967	
Lifespan of Greater Rochester, Inc.:			
NY Connects Choices for Long Term Care		659,371	
Legal Services for the Elderly			50,545
Legal Assistance of Western NY, Inc.:			
Legal Services for the Elderly		50,545	
Management Services			24,000
Coordinated Care Services, Inc.:			
Contract Administration, Fiduciary Services and Employer of Record Services	24,000	24,000	
Nutrition Services: Home Delivered Meals			1,006,079
UR Medicine Home Care, Community Services, Inc.:			
Meals on Wheels Program		1,006,079	

2021/22 ANTICIPATED CONTRACT SERVICES			
01/01/21-03/31/2022	ADMIN	VENDOR	SERVICE
Vendor and Program Services	MGMT	TOTAL	TOTAL
Nutrition Services: Senior Center Catering			481,747
Goodwill of the Finger Lakes, Inc.			
Catering Services for the Congregate Nutrition Program		425,100	
Goodwill of the Finger Lakes, Inc. Registered Dietitian Services for the Nutrition Program		56,647	
Nutrition Services: Senior Centers of Monroe County			1,005,199
Baden Street Settlement of Rochester, Inc.: MARC Senior Center		31,898	
Charles Settlement House, Inc.: Charles Settlement House Senior Center		77,852	
Town of Chili: Chili Senior Center		50,973	
The Community Place of Greater Rochester, Inc.: Community Place Senior Center		49,284	
Town of Greece: Greece Community & Senior Center		75,131	
Town of Henrietta: Henrietta Senior Center		98,533	
Ibero-American Action League, Inc.: Centro de Oro Senior Center		116,659	
Town of Irondequoit: Irondequoit Senior Center		91,582	
Lifespan of Greater Rochester, Inc.: Lifespan Senior Center Programs		128,729	
Lifetime Assistance, Inc.: The Lodge on the Canal		20,892	
Monroe Community Hospital MCH Cafeteria		11,000	
Southwest Neighborhood Association: Southwest Senior Center		30,892	
Town of Ogden: Ogden Senior Center		42,720	
Town of Parma: Hilton-Parma Senior Center		26,438	
Town of Pittsford: Pittsford Senior Center		46,237	
Town of Webster: Webster Senior Center		78,069	
Town of Wheatland: Wheatland Senior Center		28,310	
TBD Potential New sites			
Transportation Services			718,777
Medical Motors Service of Rochester and Monroe County, Inc. Senior Center Transport Medical Transportation		718,777	
Total OFA Contract Budget Proposal	24,000	7,832,075	7,832,075

2021/22 ANTICIPATED CONTRACT SERVICES			
01/01/21-03/31/2022	ADMIN	VENDOR	SERVICE
Vendor and Program Services	MGMT	TOTAL	TOTAL
		7,832,075	7,832,075
OFFICE FOR THE AGING CONTRACTS			
			96.5%
Anticipated Program Revenue	-	7,558,372	7,558,372
			3.5%
Net County Support Request	24,000	273,703	273,703
Total OFA Contract Budget Proposal	24,000	7,832,075	7,832,075
			-
	Cost Center	Amount	
	5501010000	\$ 24,000	
	5501030000	205,414	
		4,588,617	
	5501040000	44,289	
		2,279,566	
	5501050000	686,189	
	5501050000	-	
	Dept. 5500	\$ 7,828,075	
		4,000	

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Amend Resolution #418 of 2020, Attachment A. Authorization to Contract with the following Agencies: Catholic Charities of the Diocese of Rochester dba Catholic Family Center and Lifespan of Greater Rochester, Inc.

Total Served 2019 - 2020: 7,404
Proposed \$ Amt. 2021 - 22: \$659,371

SECTION I

PROGRAM: NY Connects Program

CONTRACTOR: Lifespan of Greater Rochester, Inc., Ann Marie Cook, President/CEO

PROGRAM DESCRIPTION: NY Connects is an essential component of the State's efforts to rebalance the long term services and supports (LTSS) system so that people can live independently and remain at home and in their communities.

SERVICE AREA 1:

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the operation of core functions in a manner that supports their independence and self-determination.

PERFORMANCE MEASURE/INDICATOR: NY Connects will provide objective Information and Assistance about services and supports available to consumers and caregivers to meet their identified needs.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/19-3/31/20	4/1/19-3/31/20	4/1/20-3/31/21	4/1/21-3/31/22
Total # of Contacts	21,000	19,055	20,000	20,000
# Successful	19,950	18,293	19,000	19,000
% Successful	95%	96%	95%	95%

OUTCOME ASSESSMENT METHODOLOGY:

NY Connects program will evaluate the effectiveness of the provision of Information & Assistance through NYSOFA's Customer Satisfaction Survey Tool.

SERVICE AREA 2:

PRIMARY OBJECTIVE(S)/ DELIVERABLES: To sustain and enhance a NY Connects program that serves individuals and caregivers in need of long term services and supports through the conflict-free case management.

PERFORMANCE MEASURE/INDICATOR: NY Connects will provide Public Information/Education units to relay information to the community of the various services and resources available to them.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/19-3/31/20	4/1/19-3/31/20	4/1/20-3/31/21	4/1/21-3/31/22
Total # of Units	20	20	20	20
# Successful	20	20	20	20
% Successful	100%	100%	100%	100%

OUTCOME ASSESSMENT METHODOLOGY:

NY Connects Program will evaluate the effectiveness of the provision of Public Information/Education through NYSOFA's Customer Satisfaction Survey Tool.

BOARD MEMBERS:

Mark McDermott, Vicki Hines, Chris Martusewicz, Jane Shukitis, Patrick Glavey, Ralph (Buz) J. Code, III, Esq., LaRon Rowe, Michael Burke, Peter Bruu, Susan Powel Byrd, Jim Condello, Tere Dominas, Beverly Fair-Brooks, Dr. Brian Heppard, Michael Kaufman, John Lynch, Jr., Dr. Robert McCann, Pennie McNulty, Bill Naylor, Lisa Powers, Diane Quinlisk, Dr. Stephen Ryan, Jaime Soley, Yvette Tehan, Roberta Van Winkle, Cindy Lovetro

SECTION II

SOURCE MATERIAL: Annual Evaluation is on file with the Clerk of the Monroe County Legislature.

PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorization to Contract with the following Agencies: Catholic Charities of the Diocese of Rochester dba Catholic Family Center and Lifespan of Greater Rochester, Inc.

Total Served 2019 - 2020: 515
Proposed \$ Amt. 2021 - 22: \$246,648

SECTION I

PROGRAM: In Home Contact and Support / Unmet Needs

CONTRACTOR: Catholic Charities of the Diocese of Rochester, dba Catholic Family Center, Marlene Bessette, CFC-CEO

PROGRAM DESCRIPTION: Provides non-medical home support. Housekeeping and light chore service are provided to frail, isolated seniors.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

PRIMARY PERFORMANCE MEASURE/INDICATOR: Increased or maintained well-being through ease of mobility outside of the home for functionally impaired elders.

	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/19-3/31/20	4/1/19-3/31/20	4/1/20-3/31/21	4/1/21-3/31/22
Total # of Participants	400	515	400	555
# Successful	360	464	360	500
% Successful	90%	90%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

BOARD MEMBERS: Stephanie L. Schaeffer, Luke G. Mazzochetti, Merideth Andreucci, Margery Morgan, Sally Rousseau, Joseph A. Carello, Ann McCormick, Kimberly Ann-Hamer, William H. Castle, Sheila Briody, SSJ, Dr. Kathryn A. Castle, Elizabeth Ciaccio, Rev. Brian C. Cool, Paul F. Gandolfo, Louis Howard, Alasdair MacKinnon, John M. McBride, Samuel Noel, Laurie Sagona, William P. Tehan, Miguel A. Velazquez

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PURCHASE OF SERVICES INFORMATION FORM
Per Resolution 223 of 2007 as amended by Resolution 11 of 2008

Re: Authorization to Contract with the following Agencies: Catholic Charities of the Diocese of Rochester dba Catholic Family Center and Lifespan of Greater Rochester, Inc.

Total Served 2019 - 2020: 424
Proposed \$ Amt. 2021 - 22: \$152,900

SECTION I

PROGRAM: Assisted Transportation

CONTRACTOR: Catholic Charities of the Diocese of Rochester, dba Catholic Family Center, Marlene Bessette, CFC-CEO

PROGRAM DESCRIPTION: Provides assisted transportation. Escorted transportation services (medical appointments, grocery stores, etc.) are provided to frail, isolated seniors.

PRIMARY OBJECTIVE(S)/ DELIVERABLES: Increase or maintain ease of mobility outside of the home for functionally impaired elderly.

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	Previous Year Projection	Previous Year Actual	Current Year Projection	Next Year Projection
Program Year	4/1/19-3/31/20	4/1/19-3/31/20	4/1/20-3/31/21	4/1/21-3/31/22
Total # of Participants	375	424	375	375
# Successful	338	382	338	338
% Successful	90%	90%	90%	90%

OUTCOME ASSESSMENT METHODOLOGY: A self-report survey is administered to all clients who have received services for at least three months. On a five point scale clients rate their ease of mobility after receiving services. In addition, there are questions regarding satisfaction with the program.

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