



Monroe County Clerk
JAMIE ROMEO

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FOR IMMEDIATE RELEASE

April 9, 2020

*****Media Release*****

**Statement from Monroe County Clerk Jamie Romeo:
All Monroe County DMVs to Remain Closed through April 29**

April 9, 2020 (Rochester, NY) On Monday, April 7, Governor Cuomo issued [an Executive Order extending NY on Pause](#) throughout the current month. Included in this Order was an extension of the mandated closure for all in-person transactions of both State and County-run Department of Motor Vehicles (DMVs).

In response to Governor Cuomo's recent Executive Order, all four Monroe County DMV branches in Greece, Irondequoit, Henrietta, and Rochester will now extend their closure until April 29.

"We ask for residents' continued patience as this Executive Order prohibits us from providing a majority of DMV services. Many of these require our staff to conduct physical review and inspection of documents, along with updating photos. We ask for continued patience and hope everyone is prioritizing their needs and staying home as much as possible," Monroe County Clerk Jamie Romeo said.

Last week, Monroe County Clerk Jamie Romeo announced a new system to process new vehicle registrations and license plate transfers through the U.S. Mail. Since mid-March, the Monroe County Clerk's Office has continued to provide ONLY the below protocols during the State of Emergency:

- [Registering a Vehicle or Transferring a Registration by Mail](#)
- [Plate Surrender Drop Off](#) at County Office Building and Irondequoit DMV
- Commercial Automobile Dealer Work Drop Off
- [60 Online Transactions](#) provided by NYS DMV

"We continue to review processes for both the Downtown Filing Office and the Auto License Bureau, to see how we can adapt services to make them available to residents while protecting our staff," County Clerk Romeo continued. "Right now, we ask for everyone in the Monroe County community to continue practicing safe social distancing, wear face coverings if you have to leave the home, and wash their hands. Only together will we truly flatten the curve and see this through."

To stay up-to-date with all the new policies and procedures at the County Clerk's Office, we encourage you to check our [COVID19 Updates webpage](#).

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